

Contract for Utility Services

Must have a Post Office Box within the town of Norlina

City/State/Zip: Lot #/Subdivision/Apartment/MHP

Customers shall pay such fees and deposits as shall be established by the Town and shall further be subjected to termination of services upon non- payment or failure to comply with rules, regulations, ordinances, or laws as established by the town.

Customers acknowledge and agree to pay minimum water and wastewater charges even if the premises are vacant for extended period, provided that customer may eliminate minimum water and wastewater charges only by requesting the Town terminate services. In such an event, customers agree to pay a reinstatement fee, as set by the Town, to restore water and wastewater services. Customer is responsible for services until Town is notified to discontinue said services.

There will be a charge on all returned checks in the maximum amount allowed by state law, and customer agrees to pay the same. The Town requires free obstruction access to water meters at all times.

In the event this account is placed with the attorney for collections, either with or without suit, customer shall be responsible for all court costs and reasonable attorney's fees incurred thereby

In the event this account is placed with a collection agency for collection, customer shall be responsible for all collection costs incurred.

Customer hereby warrants and affirms that the information provided on this contract is true and correct to the best of your knowledge. Failure to provide true and accurate information may subject you to criminal prosecution to the full extent of the law. Customer affirms, understands, and agrees to comply with all provisions of the Utility Contract.

**Customer Signature
Read & Initial by each:**

Date

_____ I acknowledge Utility deposits will be held without interest for an indefinite period. Customers agree to be bound by the utility policy of the town and the terms and conditions of the Rate Schedule and to pay applicable rates established by the Norlina Town Board.

_____ I acknowledge that I have been advised of my due date on the 5th of the month and cut-off date on 10th of the month.

_____ I acknowledge that I have been advised of the penalty and reconnect fee.

_____ I acknowledge that although Norlina Public Works can guarantee that the bills were delivered to the Post Office for mailing, Norlina Public Works cannot guarantee proper mail delivery by the U. S. Postal Service.

_____ I acknowledge I am still responsible to pay my bill by 5:00 p.m. on the due date even if my bill was not delivered to me by the U. S. Postal Service.

_____ I acknowledge that I have been given the opportunity to become a bank draft customer.

PLEASE READ CAREFULLY AND SIGN AND DATE AT THE BOTTOM

I acknowledge that the Town of Norlina has a meter tampering fee of \$350.00 which will be charged to you if you turn your meter back on after service has been disconnected for non-payment. I acknowledge that as the owner, tenant, and or account holder of this water agreement, if my service line, service meter, meter setter, meter box, sewer cleanout, or any other property that belongs to the Town of Norlina Utility Department is destroyed or damaged by anyone or anything short of being an act of God during this time I will be billed for damages. I acknowledge as the owner, tenant, and account holder of this water agreement that if damage occurs during this time and the damage is found to be with malicious intent or with intent of larceny I will be charged with a misdemeanor and possibly a felony of damages warrants such.

Applicant (Print and Sign

Date