Town of Norlina- Municipal Utilities Town Hall 139 Hyco Street P. O. Box 149 Norlina NC 27563 Phone (252) 456-3325 Contract for Utility Services

Deposit \$300
Set-Up Fee \$100
Cash /Money Order/Check
If you are renting, provide copy of lease agreement.
If purchasing, provide copy of deed or sales documents
Upon completion of application, provide a copy of Social Security Card and Driver's License
Must have a Post Office Box within the town of Norlina

In applying for water and sewer services you agree to abide by the Rules and Regulations of the Town of Norlina water distribution and sewer collection system including restrictions, if any, on outdoor water usage, as well as rates and fees set by the board of commissioners.

Water Bills are due on the 5th of each month. Balances remaining after 5:00 p.m. on the due date will be assessed as a penalty of \$20.00. Service is subject to disconnection within 24 hours of the 10th of the month without further notice, Service will be reinstated within 24 hours of full payment of account balance including reconnection fee of \$40.00. If reconnection is after 4:00 p m. there will be an additional \$10.00. If the 5th falls on a Friday, weekend or holidays payments must be received by 4:00 p.m.

It is the customer's responsibility to maintain all plumbing from the meter into and throughout the structure per building code requirements. Norlina Public Works Department reserves the right to inspect plumbing and disconnect services where plumbing is not maintained or is not in compliance with the NC State Building Code-Volume 11, plumbing or the Rules and Regulations set forth by the Town of Norlina Public Works.

Application Information		Read & Initial		
Name				
Last	First	Middle		
Driver's License #	SSN:	Birthdate		
Phone Number (H)	(W)	(C)		
E-mail Address:				
Physical address:	P. O Box:			
City/State/Zip:	Lot #/Subdivision/Apartment/MHP			

Customers shall pay such fees and deposits as shall be established by the Town and shall further be subjected to termination of services upon non- payment or failure to comply with rules, regulations, ordinances, or laws as established by the town.

Customers acknowledge and agree to pay minimum water and wastewater charges even if the premises are vacant for extended period, provided that customer may eliminate minimum water and wastewater charges only by requesting the Town terminate services. In such an event, customers agree to pay a reinstatement fee, as set by the Town, to restore water and wastewater services. Customer is responsible for services until Town is notified to discontinue said services.

There will be a charge on all returned checks in the maximum amount allowed by state law, and customer agrees to pay the same. The Town requires free obstruction access to water meters at all times.

In the event this account is placed with the attorney for collections, either with or without suit, customer shall be responsible for all court costs and reasonable attorney's fees incurred thereby

In the event this account is placed with a collection agency for collection, customer shall be responsible for all collection costs incurred.

Customer hereby warrants and affirms that the information provided on this contract is true and correct to the best of your knowledge. Failure to provide true and accurate information may subject you to criminal prosecution to the full extent of the law. Customer affirms, understands, and agrees to comply with all provisions of the Utility Contract.

Customer Signature	Date
Read & Initial by each:	
I acknowledge Utility depos	sits will be held without interest for an indefinite period. Customers
agree to be bound by the utility police	cy of the town and the terms and conditions of the Rate Schedule and
to pay applicable rates established b	y the Norlina Town Board.
	peen advised of my due date on the 5th of the month and cut-off date
on 10 th of the month.	
	peen advised of the penalty and reconnect fee.
	h Norlina Public Works can guarantee that the bills were delivered to
8	Public Works cannot guarantee proper mail delivery by the U. S.
Postal Service.	
	sponsible to pay my bill by 5:00 p.m. on the due date even if my bill
was not delivered to me by the U. S.	
	een given the opportunity to become a bank draft customer.
	REFULLY AND SIGN AND DATE AT THE BOTTOM
S	lina has a meter tampering fee of \$350.00 which will be charged to
· · ·	after service has been disconnected for non-payment. I acknowledge
	count holder of this water agreement, if my service line, service meter,
	out, or any other property that belongs to the Town of Norlina Utility
·	d by anyone or anything short of being an act of God during this
S	acknowledge as the owner, tenant, and account holder of this water
= =	ring this time and the damage is found to be with malicious intent or
_	ged with a misdemeanor and possibly a felony of damages warrants
such.	